## Interacting with Managers

## Directions:

- 1. Your instructor will divide the class into groups of three or four.
- 2. In your groups, discuss the following scenario: Imagine a friend comes to you with a problem and asks for your help. Your friend is an employee at a mid-sized company who needs to learn how to be a better team member and how to work closely with his/her manager. In the past the two employees have had differing opinions on how things should be handled and have had several heated confrontations in front of the other team members.
- 3. In an effort to show he/she can be a positive team member, he/she has asked you to help them create a list detailing the interpersonal skills which should be developed to effectively work with the manager.
- 4. Using all available resources, create a list of at least 10 skills which would help your friend in this situation.
- 5. Once the list is created, develop a short skit which will show your friend how to effectively use the interpersonal skills when working with his/her manager.
- 6. Remember to attach a citation sheet listing all sources used to your skit script.
- 7. Share your skits with the class.